

SMS Balance Check 18 March 2011



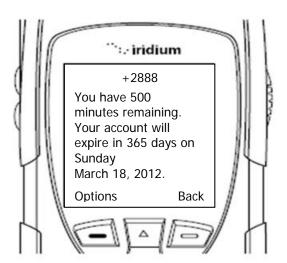
SMS BALANCE CHECK

Iridium now offers SMS Balance Check, providing the ability for customers using prepaid evouchers to send a balance inquiry via an SMS to 2888 in order to receive their current status for no charge. This feature was created in response to customers who have asked for a visual way to see their number of minutes and days remaining before their e-vouchers expire as an alternative to the current voice-based balance check system. The voice-based system will continue to be available and both will be offered at no additional charge to allow customers to check their prepaid e-voucher balance.

To use this new feature, follow these instructions:

- 1. Compose a blank SMS and send to 2888 (+2888 or 002888 will also work)
- 2. An SMS response will be sent back to the device from the Iridium system.
- 3. The message will contain the number of remaining ISU-PSTN minutes in the account, the number of days until the account expires, and the date and time (GMT) of expiration in English.

Below is an illustration of a received SMS Balance Check message in the 9555 screen format.



The SMS Prepaid Balance calculation is based on ISU-PSTN minutes will be accurate for the vast majority of subscribers, but not all. For subscribers who place a large amount of ISU-other satellite calls, the announced minutes will be higher than actual. For subscribers who place a large number of ISU-ISU calls, the SMS number will be lower than actual.

This capability works for customers using prepaid e-Vouchers and 9555 or 9505A satellite phones and is available effective the date of this communication.